



**M.P. PASCHIM KSHETRA VIDYUT VITARAN CO. LTD.**  
**GPH COMPOUND, POLOGROUND, INDORE**

(EPABX Ph. No: 0731-2422045 & 2422544, Extn. 144 & 204 Fax No: 2421345, 2423300)

No. CMD/WZ/06/PUR/NIT-34/25878 dated: **18.10.2011**

**NOTICE INVITING TENDERS**

Online tenders are invited for following work as per tender specification No. CMD / WZ / 06 / PUR / 540: -

**Name of Work**

Outsourcing of customer care Managers & Executives for running of following centres at various locations under R-APDRP towns of MPPKVCL, Indore for 2 years: -

- (i) Customer Care Centre (CCC) – 01 No. at Corporate level consisting of 01 Manager and 10 Executives in 3 shifts.
- (ii) Fuse Off Call centre (FOC) – 66 Nos. at R-APDRP towns consisting of 01 Executive at each FOC in 3 shifts.

For further information visit Web-site [www.mppkvcl.org](http://www.mppkvcl.org) or <http://mppkvcl.mpeprocurement.gov.in> CE (Corporate Office)