

CORRIGENDUM-II

DATED: - 31.12.2011

TS No. 540 (Online No. 35)

Further to this office corrigendum dated 13.12.2011 the Sr. No. 4, 6, 7 (b) & 10 are hereby modified as below: -

SECTION-IV “Qualifying Criteria” (Modified)

Sr. No.	Criteria	Compliance Requirements			Documents	
	Requirement	Single Entity	Joint Venture / Consortium (less than or equal to 2 firms permitted)			Submission Requirements
			All Partners Combined	Each Partner	At Least One Partner or Primary bidder	
4	<p>Financial Performance Submission of audited balance sheets or, other financial statements acceptable to the Employer, for the last three (3) years to demonstrate the current soundness of the Bidder’s financial position and its prospective long-term profitability. The bidders should have a positive Net-worth in the best two (2) years out of the last three (3) years. The Net-worth shall be more than ₹ 2.5 Cr. Definition of Net-worth: Net-worth = Equity share capital Add: Reserves Subtract: Revaluation Reserves Subtract: Intangible Assets Subtract: Miscellaneous expenditures to the extent not written off and carry forward losses.</p>	must meet requirement	must meet requirement	must meet minimum twenty five percentage (25 %) of requirement	not applicable	<p>Along with the format specified in Schedule-K the following needs to be submitted: For the purpose of technical and financial criteria only unconsolidated Audited Annual Reports/Financial Statements including Notes & Schedules, for the last three (3) financial years shall be applicable) For this purpose, only equity with voting rights shall be considered. The bidder shall submit a copy of PAN CARD.</p>
6	<p>General Experience Experience of successful completion / under execution of at least two (2) works of similar magnitude and duration, value not less than ₹ 15 Cr. in last three financial years and under execution in current financial year in any Govt. / Semi-Govt. / Autonomous / private department. (This means: - 1. The bidder should have completed 2 works or more than 2 works within the last 3 FYs (2008-09, 2009-10, 2010-11) irrespective of the start date of the project date. The date of completion in the certificates should fall in the last 3 FYs; and 2. The sum of value of transaction in the last 3 FYs shall be more than ₹ 15 Cr. in the works of similar magnitude and duration).</p>	must meet requirement	not applicable	not applicable	One partner must meet requirement	<p>Submit information as per Schedule-G. Bidder shall be required to submit original certificate from the utility that they have carried out the said services, for a period of two years including nature of service and volume of transactions demonstrating above experience. However notarized undertaking is required to be submitted by the Bidder, in case the experience is regarding in-house / self-owned Customer Care / BPO operations.</p>

Sr. No.	Criteria	Compliance Requirements				Documents
	Requirement	Single Entity	Joint Venture / Consortium (less than or equal to 2 firms permitted)			Submission Requirements
			All Partners Combined	Each Partner	At Least One Partner or Primary bidder	
7 (b)	<p>Valid Registration of Service provider with Service tax department, ESIC & EPF (with minimum deployment of 200 employees per year) during the year 2008-09, 2009-10, and 2010-11. In addition to this the service provider should be registered under Gumasta Act in Municipal Corporation and should have Labour License from Municipal Corporation.</p> <p>The bidders who are not registered under Gumasta Act and has Labour License from Municipal Corporation may submit an undertaking to the effect that they shall ensure to get registered and produce the requisite license in case of placement of order on them.</p>	must meet requirement	not applicable	not applicable	One partner must meet requirement	A copy of registration form is to be attached.
10	The bidder must have standard certification (ISO 10002: 2004 or COPC (Customer Operations Performance Centre) 2000 Standard or eSCM (e Services Capability Model) or ISO 9001:2000 or equivalent) for operating Customer Care Center.	must meet requirement	not applicable	not applicable	must meet requirement	A copy of certification is to be attached.

The other details, terms & conditions of the original tender will remain unchanged.

-sd-
Chief Engineer (Corporate Office)
O/o CMD (WZ), MPPKVVCL,
Indore